

# MSP® Practitioner Gold



ILX Group's accredited MSP® Practitioner Gold pack is designed to help you become MSP® certified by using a combination of interactive multimedia training, workshops and paper based exercises. The pack contains all the materials required to reach MSP® Foundation and Practitioner level qualifications. The MSP® Foundation e-learning will guide you through the Foundation level featuring interactive questions and a randomised mock exam simulator. This is followed by a two day workshop that will take you through to the Practitioner level. Both exams are taken during the workshop and you will have access to an MSP® expert throughout the entire programme.

## Benefits

The MSP® guidance benefits the organisation and the individual alike.

- Upon completion of the course, you will be a more effective member of a programme team, understanding how your role fits into the wider picture, and how you can help contribute more effectively to the realisation of strategically aligned benefits
- By helping to correctly manage a programme your organisation can reduce the level of risk involved and protect its investment in change. The MSP® guidance provides you with the framework to effectively manage transformational change, ensuring its governance themes and processes are applied appropriately to suit your organisation's circumstances
- The MSP® Practitioner Gold course has been accredited by the APM Group and fully prepares you for the Managing Successful Programmes (MSP®) Foundation and Practitioner examinations

## Accreditation

### Foundation

- Multiple choice
- 75 questions per paper with one mark available per question
- Five questions to be trial and not counted in scores
- 35 marks required to pass (out of 70 available) – 50%
- 60 minutes duration
- Closed-book

### Practitioner

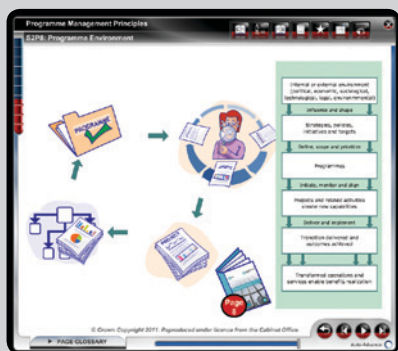
- Objective testing
- Eight questions per paper, 80 marks available in total
- 40 marks required to pass – 50%
- Two-and-a-half hours duration
- Open-book (only the MSP® guide is allowed)

## Target Audience

- Newly appointed Programme Managers who may have a background in managing projects but have not previously operated in a transformational change environment
- Senior Managers who will 'sponsor' the change, or perhaps be held accountable for its success
- Operational Managers charged with embedding the change in their area
- Operational staff undertaking a role in the programme or related projects
- Programme office staff (PMO) wishing to build upon their project management knowledge
- Experienced Project Managers
- Those seeking a professional qualification in programme management

## What's included?

- Accredited MSP® e-learning
- Study guide and exercise book
- The official MSP® manual
- Full tutor support via phone and email while you study
- A two day workshop where you will sit the MSP® Foundation and Practitioner examinations – must be taken within 12 months of purchase



### Minimum Requirements

The course is designed to run on a multimedia PC with Windows, CD-ROM, sound and display resolution of at least 1024 x 768. Apple Mac course options are also available.



# Learning Synopsis



## MSP® Foundation

### Course introduction

- Course objectives
- What is MSP®?
- The MSP® examination requirements

### Introduction to programme management

- Changing vs Running the business
- Difference between programme and projects
- The programme environment
- Drivers for change
- Types of programme
- When to use a programme approach

### Processes and programme information

- Sequence of processes in the programme lifecycle ('transformational flow')
- Key inputs and outputs of each process
- Purpose of each process
- Key activities associated with each process

### Programme organisation

- Differences between leadership and management
- Typical programme organisation structures
- Key responsibilities and attributes of the key programme roles
- Functions of a programme office

### Leadership and stakeholder engagement

- Stakeholder management vs Engagement
- Stakeholder analysis – Interests and influence
- Stakeholder engagement strategy
- Programme communications plan

### Planning and control

- Development of a programme plan and projects dossier
- Tranches vs Workstreams
- Dependency types and priorities
- Controlling projects and transition
- Resource management
- Monitoring and control strategy

## The business case

- Programme mandate and the outline business case
- Business case in the transformational flow
- Elements of the business case
- Areas of focus of the key MSP® roles

## Benefits management

- Importance to programme management
- The benefits management cycle
- Benefits identification and categorisation
- Benefit mapping and profiling
- Benefits management strategy and realisation plan
- Areas of focus

## Vision

- Vision statement development
- Characteristics of a good vision statement
- Areas of focus

## Blueprint design and delivery

- The POTI model
- Intermediate and final future states
- Areas of focus

## Risk and issue management

- Purpose of risk management strategy and issue management strategy
- Risk management cycle
- Programme and project level risk escalation
- Issue management cycle
- Configuration management
- Change control
- Areas of focus

## Quality and assurance management

- Quality versus assurance
- Scope of programme quality
- Integrated assurance principles
- Assurance management techniques

## Mock exam simulator

- Randomised MSP® foundation level exam questions

## MSP® Practitioner

A two day workshop with our MSP® expert guiding you through the Practitioner level. You will sit the MSP® Foundation and Practitioner examinations during the workshop.

